



Grant Application



Background Information

1.0 PSAP INFORMATION:

PSAP Name: San Juan County PSAP	Date of Application: May 26, 2016
911 Calls per day: 19	Call Taker Positions: 2
Non-emergency/Administrative Calls/day: 84	
PSAP Contact Person: Bruce Bushore	Email:bbushore@sanjuancounty.org
Address: 297 South Main	Phone: 435-587-2237
	Fax: 435-587-2013
City: Monticello	ZIP: 84535

2.0 This PSAP is within a county of the Fourth class.

3.0 COSTS/COMPONENTS

State the total amount of this project: \$16,744.79

Describe the Component(s) of this Application:

Component	Description	Cost
Equipment:		\$
Software:		\$
Maintenance:	Frontier Service Contract for year 6 911 system (see quote)	\$16,744.79
Network:		\$
Services:		\$
Other:		\$
	Total:	\$
	Applicable Grant Match:	
	Total Amount Of This Request:	\$16,744.79



Grant Application



4.0 Current Status of 911 Service

Previous Grant/s Awarded: (date and amount of award, disposition i.e. completed, abandoned, balance remaining of previous grant, etc.)

Current 911 Revenue (annual): \$ 74,401

Current 911 Fund Balance: \$

Current 911 Expenditures: \$ 75,043 (2015) ~~\$ 144,405.52~~ (2016 YTD)

- Equipment lease/purchase (annual): \$ 0
- Equipment Maintenance (annual): \$ 0
- Network and Data Base: (if multiple companies, list each separately by name and amount.)
 - Telephone Company 1 (annual): \$ 55,843 (Frontier)
 - Telephone Company 2 (annual): \$ 19,200 (Centurylink)
 - Telephone Company 3 (annual): \$
- Other (annual): \$

5.0 Proposed Project and Rationale

List the goals and objectives of this grant application:

This Grant is to fund the 6th year of the service contract with Frontier. This is to fill the gap until the new equipment can be put in place.

Describe the proposed project and timeline:

It is our understanding that UCA has us on the list to have our PSAP updated in 2017

Describe how this project will further the goals and objectives of the PSAP:

This grant will insure we have maintenance support available to keep our system up and running in the event of an equipment failure. That will keep a continuous 911 coverage for our communities.



Grant Application



Additional Information

The Utah 911 Advisory Committee requests that you submit the following additional information with this grant application:

- ECaTs Reports – Please attach to this grant application the following reports (based on 911 calls for the last 12 months):
 - Annual Call Summary Report (911 only)
 - Top 20 Busiest Hours Report
 - Initial Station Total Calls Report
 - Trunk Usage
 - Circuit Utilization Report
 - Trunk Group Utilization Report

- PSAP Information:
 - Staffing:
 - Current FTEs: 30
 - Pending or Planned Increase to FTEs: 1
 - Part-Time staff: 0
 - List your authorized maximum and minimum staffing levels:
MAXIMUM: 10 MINIMUM: 3

 - Consoles:
 - Existing fixed Call Taking capable consoles: 2
 - If this application includes a request to increase number of consoles, please indicate how many:

 - Backup Center:
 - Do you have a Backup Center? NO
 - If yes, list your existing fixed call taking capable consoles:

- PSAP Equipment:

Please provide any additional information concerning your PSAP equipment that may be related to this grant application:

Please note that based on the information included in this grant application you may be required to provide additional justification.



Grant Application



Terms and Conditions

By signing the application below, the PSAP agrees to the following terms and conditions:

1. The PSAP agrees to comply with all:
 - a. requirements in Title 63H, Chapter 7a, Part 3; and Title 69, Chapter 2 of the Utah Code;
 - b. applicable rules and policies regarding the expenditure of grant funds; and
 - c. State of Utah purchasing and procurement requirements.
2. The PSAP assumes all responsibility for implementation of the above-described project, including the procurement of goods and services.
3. Upon request, the PSAP agrees to report to the Utah Communications Authority regarding the status of the project.
4. If the PSAP has not submitted an invoice for reimbursement of project costs, along with supporting documentation, to the Utah Communications Authority within one year from the date the grant was awarded, the grant may be terminated and all funds will be de-obligated.
5. The PSAP agrees that the grant shall only be used for the purposes specified herein. Any equipment acquired with money from the grant and not used for the purpose identified herein shall within 30 days of its non-compliant use revert back to the Utah Communications Authority with no encumbrance thereupon by the PSAP, save the local share actually contributed by the PSAP.
6. Where the PSAP and its partnering agencies maintain digital mapping (GIS) data resources depicting streets and their address ranges, address point, and common place points, this GIS data will be stored and maintained in a manner that is compatible with statewide standards stewarded by AGRC. The PSAP agrees to work with AGRC to ensure that these GIS data resources are kept current for regional and statewide applications including: address locators, route/milepost locators, place/name locators and base map services. The PSAP shall refer any questions or issues regarding the use of GIS, GPS, and other mapping technologies to the AGRC.
7. Breaches of any of the terms or conditions of the Grant Application and Agreement may result in de-obligation of funds and/or imposition liquidated damages against the PSAP.
8. The PSAP agrees to participate in the statewide 911 data management system (ECaTS) sponsored by the Utah Communications Authority.
9. The PSAP acknowledges that the Utah Communications Authority cannot contract for the payment of funds not yet appropriated by the Utah State Legislature. If funding to the 911 fund is reduced or not provided, the Utah Communications Authority may terminate this contract or proportionately reduce the amount obligated under the grant upon 30 days written notice. If funds are not appropriated or are reduced, the Utah Communications Authority will reimburse the PSAP for products delivered or services performed through the date of cancellation or reduction, and the Utah Communications Authority will not be liable for any future commitments, penalties, or liquidated damages.



Grant Application



- 10. In situations where a project is completed and there are unspent grant funds left over, those funds shall be automatically de-obligated within one year of the approval of the original grant.
- 11. In cases of extenuating circumstances, a PSAP may request, in writing, an extension to the de-obligation rule.
- 12. Where applicable, PSAPs shall provide evidence from the Bureau of Emergency Medical Services (BEMS) that they are a Designated Emergency Medical Dispatch Center.

Authorized PSAP Signature *[Signature]* Date: August 3, 2016

RECOMMENDATION FOR APPROVAL

Program Manager, 911 Division:

[Signature]
Eric N. Parry, ENP

Date 09/20/16

911 Advisory Committee Chair Signature:

[Signature]
Karl Kuehn

Date 9/20/2016

APPROVAL

By the signature below, the Utah Communications Authority hereby agrees to provide the funds described herein to the PSAP from the Unified Statewide 911 Emergency Service Account established in Section 63H-7a-304.

Utah Communications Authority Signature:
[Signature]

Date 09/30/16

General Information

San Juan County Sheriff

117 S Main Street

Monticello, 84535

County: San Juan

Years: 2015 - 2016

Agency Affiliation: Sheriff

Report Date: 09/13/2016 17:26:06

Report Date From: 09/01/2015

Report Date To: 08/31/2016

General Information

9-1-1 Calls Per Day: 19

Non-emergency/Administrative Calls per Day: 84

Call Summary

San Juan County Sheriff

117 S Main Street

Monticello, 84535

County: San Juan

Report Date: 09/13/2016 17:26:06

Report Date From: 09/01/2015

Report Date To: 08/31/2016

By Calendar Year

Year: 2015

Agency Affiliation: Sheriff

Date	911	911 Abdn	Unparsed 911	Total 911	911 Abdn Percentage	10-Digit Emergency Inbound	10-Digit Emergency Outbound	10-Digit Emergency Abdn	Unparsed 10-Digit Emergency	Total 10-Digit Emergency	Admin Outbound	Admin Inbound	Admin Inbound Abandoned	Unparsed Other	Total Admin	Total All Calls	Average Call Duration
September 2015	541	89	0	630	14.13%	0	0	0	0	0	0	0	0	0	0	630	72.5
October 2015	503	77	0	580	13.28%	0	0	0	0	0	0	0	0	0	0	580	71.9
November 2015	385	35	0	420	8.33%	0	0	0	0	0	0	0	0	0	0	420	69.9
December 2015	462	48	0	510	9.41%	0	0	0	0	0	0	0	0	0	0	510	75.9
PSAP Totals	1891	249	0	2140	11.64%	0	0	0	0	0	0	0	0	0	0	2140	72.6

Call Summary

San Juan County Sheriff

117 S Main Street

Monticello, 84535

County: San Juan

Report Date: 09/13/2016 17:26:06

Report Date From: 09/01/2015

Report Date To: 08/31/2016

By Calendar Year

Year: 2016

Agency Affiliation: Sheriff

Date	911	911 Abdn	Unparsed 911	Total 911	911 Abdn Percentage	10-Digit Emergency Inbound	10-Digit Emergency Outbound	10-Digit Emergency Abdn	Unparsed 10-Digit Emergency	Total 10-Digit Emergency	Admin Outbound	Admin Inbound	Admin Inbound Abandoned	Unparsed Other	Total Admin	Total All Calls	Average Call Duration
January 2016	433	75	0	508	14.76%	0	0	0	0	0	0	0	0	0	0	508	62.7
February 2016	433	87	0	520	16.73%	0	0	0	0	0	0	184	422	0	606	1126	43.7
March 2016	542	104	0	646	16.10%	0	0	0	0	0	0	1742	4189	0	5931	6577	37.5
April 2016	406	54	0	460	11.74%	0	0	0	0	0	0	1636	3217	0	4853	5313	45.1
May 2016	513	70	0	583	12.01%	0	0	0	0	0	0	2009	1886	0	3895	4478	58.4
June 2016	611	59	0	670	8.81%	0	0	0	0	0	0	2143	2998	0	5141	5811	58.9
July 2016	606	102	0	708	14.41%	0	0	0	0	0	0	2005	3009	0	5014	5722	43.8
August 2016	501	79	0	580	13.62%	0	0	0	0	0	0	2153	3063	0	5216	5796	50.7
PSAP Totals	4045	630	0	4675	13.48%	0	0	0	0	0	0	11872	18784	0	30656	35331	48.6

Initial Station Total Calls

San Juan County Sheriff

117 S Main Street

Monticello, 84535

County: San Juan

Report Date: 09/13/2016 17:26:06

Report Date From: 09/01/2015

Report Date To: 08/31/2016

By Calendar Year

Year: 2015

Agency Affiliation: Sheriff

Hour	00:00	01:00	02:00	03:00	04:00	05:00	06:00	07:00	08:00	09:00	10:00	11:00	12:00	13:00	14:00	15:00	16:00	17:00	18:00	19:00	20:00	21:00	22:00	23:00	Total
Station Not Available	1	0	3	1	1	0	2	3	1	5	4	6	0	2	2	1	2	1	3	2	2	0	0	2	44
Station 01	56	72	40	35	33	22	44	48	75	74	76	103	104	102	85	119	113	100	139	132	135	110	91	74	1982
Station 02	1	1	4	2	0	0	1	0	2	5	4	4	4	6	7	7	9	4	11	7	5	2	7	3	96
Station 11	0	0	0	0	0	0	0	0	0	0	0	3	4	1	0	1	1	2	2	2	0	0	1	0	17
Station 12	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	1
Total	58	73	47	38	34	22	47	51	78	84	84	116	112	111	94	128	125	108	155	143	142	112	99	79	2140

Initial Station Total Calls

San Juan County Sheriff

117 S Main Street

Monticello, 84535

County: San Juan

Report Date: 09/13/2016 17:26:06

Report Date From: 09/01/2015

Report Date To: 08/31/2016

By Calendar Year

Year: 2016

Agency Affiliation: Sheriff

Hour	00:00	01:00	02:00	03:00	04:00	05:00	06:00	07:00	08:00	09:00	10:00	11:00	12:00	13:00	14:00	15:00	16:00	17:00	18:00	19:00	20:00	21:00	22:00	23:00	Total
Station Not Available	224	142	106	149	230	268	275	476	1351	1676	1530	1546	1300	1470	1454	1500	1106	812	662	685	806	557	336	278	18939
Station 01	319	187	181	172	183	238	287	494	793	1008	951	999	916	948	966	948	1058	905	880	839	853	712	538	386	15761
Station 02	14	10	9	10	8	4	11	23	19	23	46	34	52	21	47	47	28	45	28	24	32	26	18	12	591
Station 11	0	1	0	0	1	0	0	0	0	0	4	3	3	1	3	0	2	1	0	3	2	3	2	2	31
Station 12	0	0	0	0	0	0	0	0	0	0	0	1	2	1	1	0	0	0	1	1	1	1	0	0	9
Total	557	340	296	331	422	510	573	993	2163	2707	2531	2583	2273	2441	2471	2495	2194	1763	1571	1552	1694	1299	894	678	35331

Calls By Circuit

San Juan County Sheriff

117 S Main Street

Monticello, 84535

County: San Juan

Report Date: 09/13/2016 17:26:06

Report Date From: 09/01/2015

Report Date To: 08/31/2016

By Calendar Year

Year: 2015

Agency Affiliation: Sheriff

	911 - Group 1				911 - Group 2								Admin				
	01	03	13	16	02	04	05	06	07	08	14	15	01	02	03	04	05
September 2015	12	14	12	7	274	7	7	7	6	7	276	1	0	0	0	0	0
October 2015	11	12	12	6	292	6	8	6	5	5	214	3	0	0	0	0	0
November 2015	3	3	3	2	196	1	3	4	3	1	197	4	0	0	0	0	0
December 2015	5	6	5	4	233	4	3	4	4	3	234	5	0	0	0	0	0
Total	31	35	32	19	995	18	21	21	18	16	921	13	0	0	0	0	0

	Admin				
	06	07	08	17	Total
September 2015	0	0	0	0	630
October 2015	0	0	0	0	580
November 2015	0	0	0	0	420
December 2015	0	0	0	0	510
Total	0	0	0	0	2140

Calls By Circuit

San Juan County Sheriff

117 S Main Street

Monticello, 84535

County: San Juan

Report Date: 09/13/2016 17:26:06

Report Date From: 09/01/2015

Report Date To: 08/31/2016

By Calendar Year

Year: 2016

Agency Affiliation: Sheriff

	911 - Group 1				911 - Group 2								Admin				
	01	03	13	16	02	04	05	06	07	08	14	15	01	02	03	04	05
January 2016	4	3	3	6	229	6	5	6	6	5	231	4	0	0	0	0	0
February 2016	3	4	3	16	215	14	11	13	13	12	213	3	13	0	0	263	0
March 2016	2	2	3	7	297	8	7	6	8	8	295	3	349	0	15	2550	21
April 2016	6	6	5	4	209	5	3	4	4	5	205	4	391	0	6	2010	20
May 2016	6	6	4	10	249	11	9	10	12	10	250	6	519	0	11	319	50
June 2016	11	11	11	7	296	8	6	5	6	9	289	11	221	2	7	1892	25
July 2016	8	8	8	10	311	8	9	8	8	8	315	7	137	0	6	2218	22
August 2016	10	9	11	8	246	7	7	8	10	7	247	10	123	0	4	2308	12
Total	50	49	48	68	2052	67	57	60	67	64	2045	48	1753	2	49	11560	150

	Admin				Total
	06	07	08	17	
January 2016	0	0	0	0	508
February 2016	0	27	303	0	1126
March 2016	0	242	2754	0	6577
April 2016	2	232	2192	0	5313
May 2016	0	290	2706	0	4478
June 2016	1	218	2774	1	5811
July 2016	2	221	2408	0	5722
August 2016	1	197	2571	0	5796
Total	6	1427	15708	1	35331

Circuit Utilization

San Juan County Sheriff

117 S Main Street

Monticello, 84535

County: San Juan

Year: 2015

Agency Affiliation: Sheriff

Report Date: 09/13/2016 17:26:06

Report Date From: 09/01/2015

Report Date To: 08/31/2016

By Calendar Year

Trunk	Circuits Busy	Busy
911 - Group 1	1	0.065688 %
	Total circuits: 4	
911 - Group 2	1	1.361206 %
	2	0.019107 %
	Total circuits: 8	
Admin	No Calls Received	N/A %
	Total circuits: 9	

Circuit Utilization

San Juan County Sheriff

117 S Main Street

Monticello, 84535

County: San Juan

Year: 2016

Agency Affiliation: Sheriff

Report Date: 09/13/2016 17:26:06

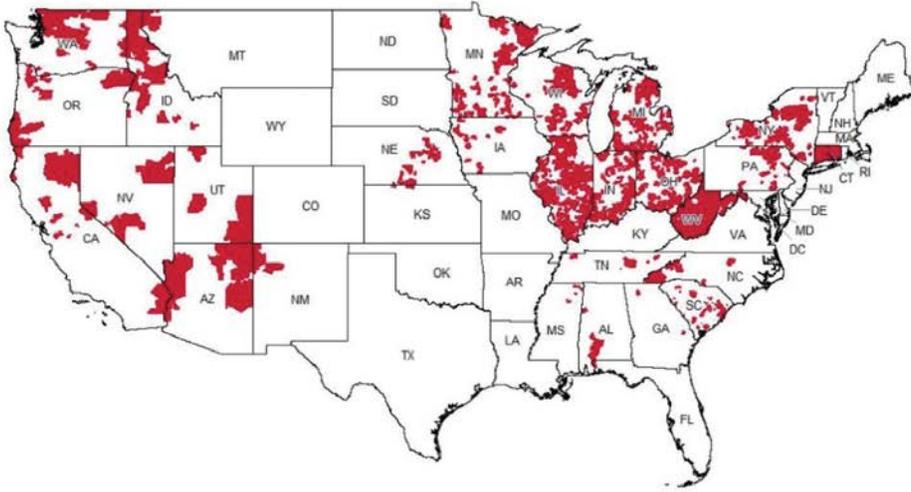
Report Date From: 09/01/2015

Report Date To: 08/31/2016

By Calendar Year

Trunk	Circuits Busy	Busy
911 - Group 1	1	0.056352 %
	2	0.000114 %
	Total circuits: 4	
911 - Group 2	1	1.462754 %
	2	0.023893 %
	3	0.000451 %
	4	0.000161 %
	5	0.000076 %
	Total circuits: 8	
Admin	1	5.357549 %
	2	0.178663 %
	3	0.002557 %
	Total circuits: 9	

Frontier Communications (NASDAQ: FTR) provides data, voice, video and equipment solutions to businesses of all sizes. We pride ourselves on our unmatched customer service, locally based tech support, customized solutions and commitment to help our customers succeed.



Quote Number: N16-0226

Qty	Description	Unit Price	Extended Price
	 <input type="checkbox"/> Include Warranty in E911 Pricing	Proposal Date:	05/19/16
Qty	Description	Unit Price	Extended Price
2	Software Subscription Service	\$2,307.69	\$4,615.38
2	Software Protection and Remote Technical Support	\$923.08	\$1,846.16
	Material Summary		\$6,461.54
	Labor, Misc., Warranty, Freight		\$10,283.25
	Project Total Investment		\$16,744.79

Frontier is pleased to present this proposal to the **San Juan County Sheriff's Office**.

The services set forth in this proposal will be provided by Frontier Communications and its affiliates (collectively referred to herein as "Frontier"). Frontier does not consider the proposal itself to be a legally binding offer to contract. Pricing contained within this document is budgetary, and a site survey may be required prior to a final quote. This quote is valid for up to thirty days from the date hereof. Taxes and surcharges are not included.

This proposal is confidential and contains proprietary information. The contents contained herein are not to be shared with parties other than the customer and its employees named in this document. This document is confidential and the property of Frontier Communications Corporation.

