Grant Application

Background Information

1.0 PSAP INFORMATION:

PSAP Name: Wasatch County Sheriff's Office
Date of Application: September 4, 2016
911 Calls per day: 24
Call Taker Positions: 2
Non-emergency/Administrative Calls/day: 97
PSAP Contact Person: Catherine Shepherd
Email: cshepherd@wasatch.utah.gov
Address: 1361 So. Hwy. 40
Phone: 435-654-1411
Fax: 435-657-3585
City: Heber
ZIP: 84032

2.0 This PSAP is within a county of the 4th class.

3.0 <u>COSTS/COMPONENTS</u>

State the total amount of this project: $24,547.20

Describe the Component(s) of this Application:

Component	Description	Cost
Equipment:		$
Software:		$
Maintenance:	CenturyLink Premium Maintenance –1yr-(see quote)	$12,537.13
Network:	All West 911 T-1 lines	$ 3,793.32
Services:		$
Other:	Airbus support-1yr-(see quote)	$ 8,216.75
	Total:	$24,547.20
	Applicable Grant Match:	
	Total Amount Of This Request:	**$24,547.20**

Grant Application

4.0 Current Status of 911 Service

Previous Grant/s Awarded: (date and amount of award, disposition i.e. completed, abandoned, balance remaining of previous grant, etc.)

Current 911 Revenue (annual): $152,606.43 - FY - 2015

Current 911 Fund Balance: $95,588.86 - FY - 2015

Current 911 Expenditures: $57,017.57 - FY - 2015

- Equipment lease/purchase (annual): $
- Equipment Maintenance (annual): $57,017.57 - FY - 2015
- Network and Data Base: (if multiple companies, list each separately by name and amount.)
    - Telephone Company 1 (annual): $CenturyLink: $42,877.28 - FY 2015
    - Telephone Company 2 (annual): $All West : $3,934.75 - FY 2015
    - Telephone Company 3 (annual): $
- Other (annual): Benefits: $151,131.82 - FY - 2015
  Salary: $323,781.47 - FY - 2015

5.0 Proposed Project and Rationale

List the goals and objectives of this grant application:

Year 6 maintenance to extend the life of our current CPE equipment

All West T-1 line to continue to support the Wasatch, Summit and Park City consolidated dispatch centers.

Describe the proposed project time line: ASAP

Describe how this project will further the goals and objectives of the PSAP:

Year 6 maintenance to extend the life of our current CPE equipment.

All West T-1 line to continue to support the Wasatch, Summit and Park City consolidated dispatch centers.

Grant Application

Additional Information

The Utah 911 Advisory Committee requests that you submit the following additional information with this grant application:

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- ECaTs Reports – Please attach to this grant application the following reports (based on 911 calls for the last 12 months):
    - Annual Call Summary Report (911 only)
    - Top 20 Busiest Hours Report
    - Initial Station Total Calls Report
    - Trunk Usage
        - Circuit Utilization Report
        - Trunk Group Utilization Report

- PSAP Information:
    - Staffing:
        - Current FTEs: 7
        - Pending or Planned Increase to FTEs: 2
        - Part-Time staff: 0
        - List your authorized maximum and minimum staffing levels:
          MAXIMUM: 2 MINIMUM: 1
    - Consoles:
        - Existing fixed Call Taking capable consoles:2
        - If this application includes a request to increase number of consoles, please indicate how many:
    - Backup Center:
        - Do you have a Backup Center? NO
            - If yes, list your existing fixed call taking capable consoles:

- PSAP Equipment:

  Please provide any additional information concerning your PSAP equipment that may be related to this grant application:

Grant Application

Please note that based on the information included in this grant application you may be required to provide additional justification.

We currently have two fixed console positions. We are currently using the Sentinel Patriot system that was installed in 2010. This PSAP is one the first dispatch centers to consolidate with Summit County and Park City. This PSAP severs the entire population and visitors of the geographical boundaries of Wasatch County, Utah.

We are seeking funding for the 6th year maintenance so we maintain connectivity with our boarding jurisdictions as well as continuing to support those who reside within or boarders.

Grant Application

Terms and Conditions

By signing the application below, the PSAP agrees to the following terms and conditions:

1. The PSAP agrees to comply with all:
    a. requirements in Title 63H, Chapter 7a, Part 3; and Title 69, Chapter 2 of the Utah Code;
    b. applicable rules and policies regarding the expenditure of grant funds; and
    c. State of Utah purchasing and procurement requirements.
2. The PSAP assumes all responsibility for implementation of the above-described project, including the procurement of goods and services.
3. Upon request, the PSAP agrees to report to the Utah Communications Authority regarding the status of the project.
4. If the PSAP has not submitted an invoice for reimbursement of project costs, along with supporting documentation, to the Utah Communications Authority within one year from the date the grant was awarded, the grant may be terminated and all funds will be de-obligated.
5. The PSAP agrees that the grant shall only be used for the purposes specified herein. Any equipment acquired with money from the grant and not used for the purpose identified herein shall within 30 days of its non-compliant use revert back to the Utah Communications Authority with no encumbrance thereupon by the PSAP, save the local share actually contributed by the PSAP.
6. Where the PSAP and its partnering agencies maintain digital mapping (GIS) data resources depicting streets and their address ranges, address point, and common place points, this GIS data will be stored and maintained in a manner that is compatible with statewide standards stewarded by AGRC. The PSAP agrees to work with AGRC to ensure that these GIS data resources are kept current for regional and statewide applications including: address locators, route/milepost locators, place/name locators and base map services. The PSAP shall refer any questions or issues regarding the use of GIS, GPS, and other mapping technologies to the AGRC.
7. Breaches of any of the terms or conditions of the Grant Application and Agreement may result in de-obligation of funds and/or imposition liquidated damages against the PSAP.
8. The PSAP agrees to participate in the statewide 911 data management system (ECaTS) sponsored by the Utah Communications Authority.
9. The PSAP acknowledges that the Utah Communications Authority cannot contract for the payment of funds not yet appropriated by the Utah State Legislature. If funding to the 911 fund is reduced or not provided, the Utah Communications Authority may terminate this contract or proportionately reduce the amount obligated under the grant upon 30 days written notice. If funds are not appropriated or are reduced, the Utah Communications Authority will reimburse the PSAP for products delivered or services performed through the date of cancellation or reduction, and the Utah Communications Authority will not be liable for any future commitments, penalties, or liquidated damages.

Grant Application

10. In situations where a project is completed and there are unspent grant funds left over, those funds shall be automatically de-obligated within one year of the approval of the original grant.
11. In cases of extenuating circumstances, a PSAP may request, in writing, an extension to the de-obligation rule.
12. Where applicable, PSAPs shall provide evidence from the Bureau of Emergency Medical Services (BEMS) that they are a Designated Emergency Medical Dispatch Center.

Authorized PSAP Signature_____ Date: 9-6-16

RECOMMENDATION FOR APPROVAL

Program Manager, 911 Division:

_____ Date 09/20/16
Eric N. Parry, ENP

911 Advisory Committee Chair Signature:

Deborah Mecham /for Date 9/20/2016
Karl Kuehn

APPROVAL

By the signature below, the Utah Communications Authority hereby agrees to provide the funds described herein to the PSAP from the Unified Statewide 911 Emergency Service Account established in Section 63H-7a-304.

Utah Communications Authority Signature:

_____ Date 09/30/16

PARTICIPATING ADDENDUM
BETWEEN
Wasatch County Sheriff's Office
AND
QWEST COMMUNICATIONS COMPANY, LLC D/B/A CENTURYLINK QCC

The undersigned hereby represents, acknowledges, and agrees as follows:

1. The undersigned represents that it is a government department, institution, agency or political subdivision (i.e., colleges, school districts, counties, cities, etc.) located in the state of Utah ("Eligible Purchaser"); and, as such, it is qualified to purchase CenturyLink Data Communications Services ("Service(s)") pursuant to the terms and conditions of the Qwest Communications Company, LLC d/b/a CenturyLink QCC, State of Utah – Statewide Contract #136401, OMR: N37737/Content ID: 414213, executed on or about June 26, 2013, by and between Qwest Communications Company, LLC d/b/a CenturyLink QCC("CenturyLink") and the State of Utah, Division of Purchasing and General Services, as amended, including its Exhibits and Attachments (hereafter the "Underlying Contract").

2. The undersigned ("Purchaser") is executing this Participating Addendum for the purpose of purchasing Service from CenturyLink pursuant to the CenturyLink Underlying Contract. Purchaser will be subject to all terms and conditions of this Participating Addendum and the Underlying Contract. Purchaser will be responsible for any and all use of Services under this Participating Addendum and the Underlying Contract, including but not limited to responsibility for payment obligations. Purchaser will be CenturyLink's customer of record for the Services provided under this Participating Addendum and the Underlying Contract.

3. **DESCRIPTION OF SERVICES.** CenturyLink will provide to Purchaser the Services as set forth in the Underlying Contract and on the Attachment 1 (if required), Service Locations, attached hereto and incorporated by reference (the "Services"). To the extent Services are tariffed, and where such terms and conditions of the CenturyLink applicable tariffs do not conflict with the Underlying Contract, the provisions of the tariff will apply and, in such cases, references in this Agreement to Service Schedule(s) will instead be deemed to refer to the applicable tariff.

4. **TERM.** This Participating Addendum is effective as of the latest signature date below ("Effective Date"). The Term for Service begins on the date Service is available to Customer, as evidenced by CenturyLink records ("Initial Term") and ends upon expiration of the last-to-expire Service ordered hereunder.

5. **PRIMARY CONTACT.** The primary Purchaser contact individual for this Participating Addendum is as follows:

Catherine Shepherd, 1361 South Highway 40, Heber City, UT 84032, (435) 654-1411, cshepherd@co.wasatch.ut.us

6. This Participating Addendum and the Underlying Contract set forth the entire agreement between the parties and supersede all previous communications, representations or agreements, whether oral or written, with respect to the subject matter hereof. Terms and conditions inconsistent with, contrary or in addition to the terms and conditions of this Participating Addendum and the Underlying Contract will not be added to or incorporated into this Participating Addendum or the Underlying Contract, by any subsequent purchase order or otherwise and any such attempts to add or incorporate such terms and conditions are hereby rejected. The terms and conditions of this Participating Addendum and the Underlying Contract will prevail and govern in the case of any such inconsistent or additional terms.

IN WITNESS WHEREOF, the parties have executed this Participating Addendum as of the date of execution by both parties below.

CUSTOMER: WASATCH COUNTY SHERIFF'S OFFICE	**Qwest Communications Company, LLC d/b/a CenturyLink QCC**
Authorized Signature	Authorized Signature
Name Typed or Printed	Name Typed or Printed
Title	Title
Date	Date
Address for Notices:	Address for Notices: CenturyLink 1801 California Street, 9th Floor Denver, Colorado 80202 Attn: Legal Department

ATTACHMENT ONE TO THE
PARTICIPATING ADDENDUM BETWEEN
Wasatch County Sheriff's Office
AND
QWEST COMMUNICATIONS COMPANY, LLC D/B/A CENTURYLINK QCC

ATTACHMENT 1
CENTURYLINK NEXT GENERATION 9-1-1 SERVICE

PSAP INFORMATION: Wasatch County Sheriff's Office

SERVICE LOCATION: 1361 South Highway 40, Heber City, UT 84032

BILLING NUMBER: (435) 654-1411

ATTACHMENT TWO TO THE
PARTICIPATING ADDENDUM BETWEEN
Wasatch County Sheriff's Office
AND
QWEST COMMUNICATIONS COMPANY, LLC D/B/A CENTURYLINK QCC

ATTACHMENT 1
CENTURYLINK PUBLIC SAFETY PRODUCT SALES/INSTALLATION/MAINTENANCE
BETWEEN CUSTOMER AND CENTURYLINK

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PRODUCT(S)

1. Product Pricing

PRODUCT DESCRIPTION	Part No.	Price/Each	Quantity	Total Price
CenturyLink Premium Maintenance - 1 Year		$12,537.13	1	$12,537.13
Airbus Support - 1 Year		$8,216.75	1	$8,216.75
			Total Price for Product(s)	$20,753.88

2. Installation Pricing. Customer will pay the following total installation charge for the Product(s) listed above: $

General Information

Wasatch County Sheriff
1361 South Highway 40
Heber City, 84032 County: Wasatch

Years:	2015 - 2016
Agency Affiliation	Sheriff

Report Date:	09/13/2016 16:47:54
Report Date From:	09/01/2015
Report Date To:	08/31/2016

General Information

9-1-1 Calls Per Day: 24

Non-emergency/Administrative Calls per Day: 97

Call Summary

Wasatch County Sheriff
1361 South Highway 40
Heber City, 84032 County: Wasatch

Report Date: 09/13/2016 16:47:54
Report Date From: 09/01/2015
Report Date To: 08/31/2016
By Calendar Year

Year: 2015
Agency Affiliation Sheriff

Date	911	911 Abdn	Unparsed 911	Total 911	911 Abdn Percentage	10-Digit Emergency Inbound	10-Digit Emergency Outbound	10-Digit Emergency Abdn	Unparsed 10-Digit Emergency	Total 10-Digit Emergency	Admin Outbound	Admin Inbound	Admin Inbound Abandoned	Unparsed Other	Total Admin	Total All Calls	Average Call Duration
September 2015	866	74	0	940	7.87%	0	0	0	0	0	43	2952	171	0	3166	4106	71.9
October 2015	717	53	0	770	6.88%	0	0	0	0	0	24	2970	208	1	3203	3973	74.8
November 2015	545	60	0	605	9.92%	0	0	0	0	0	29	2821	130	0	2980	3585	68.1
December 2015	658	69	0	727	9.49%	0	0	0	0	0	37	2638	130	0	2805	3532	74.2
PSAP Totals	**2786**	**256**	**0**	**3042**	**8.42%**	**0**	**0**	**0**	**0**	**0**	**133**	**11381**	**639**	**1**	**12154**	**15196**	**72.3**

Call Summary

Wasatch County Sheriff
1361 South Highway 40
Heber City, 84032 County: Wasatch

Report Date: 09/13/2016 16:47:54
Report Date From: 09/01/2015
Report Date To: 08/31/2016
By Calendar Year

Year: 2016
Agency Affiliation Sheriff

Date	911	911 Abdn	Unparsed 911	Total 911	911 Abdn Percentage	10-Digit Emergency Inbound	10-Digit Emergency Outbound	10-Digit Emergency Abdn	Unparsed 10-Digit Emergency	Total 10-Digit Emergency	Admin Outbound	Admin Inbound	Admin Inbound Abandoned	Unparsed Other	Total Admin	Total All Calls	Average Call Duration
January 2016	705	70	0	775	9.03%	0	0	0	0	0	37	2547	141	0	2725	3500	75.5
February 2016	525	52	0	577	9.01%	0	0	0	0	0	23	2560	109	0	2692	3269	74.2
March 2016	465	41	0	506	8.10%	0	0	0	0	0	10	2531	150	0	2691	3197	75.8
April 2016	516	55	0	571	9.63%	0	0	0	0	0	21	2612	144	0	2777	3348	73.5
May 2016	632	60	0	692	8.67%	0	0	0	0	0	28	2787	164	0	2979	3671	75.5
June 2016	770	68	0	838	8.11%	0	0	0	0	0	29	3031	145	0	3205	4043	78.5
July 2016	890	62	0	952	6.51%	0	0	0	0	0	40	3332	144	0	3516	4468	78.4
August 2016	780	69	0	849	8.13%	0	0	0	0	0	30	2986	189	0	3205	4054	78.9
PSAP Totals	**5283**	**477**	**0**	**5760**	**8.28%**	**0**	**0**	**0**	**0**	**0**	**218**	**22386**	**1186**	**0**	**23790**	**29550**	**76.5**

Initial Station Total Calls

Wasatch County Sheriff
1361 South Highway 40
Heber City, 84032 County: Wasatch

Report Date: 09/13/2016 16:47:54
Report Date From: 09/01/2015
Report Date To: 08/31/2016
By Calendar Year

Year: 2015
Agency Affiliation Sheriff

Hour	00:00	01:00	02:00	03:00	04:00	05:00	06:00	07:00	08:00	09:00	10:00	11:00	12:00	13:00	14:00	15:00	16:00	17:00	18:00	19:00	20:00	21:00	22:00	23:00	Total
Station Not Available	6	3	5	5	2	1	5	43	54	69	69	66	61	56	63	69	70	70	52	55	24	18	18	12	896
Station VoiceMail	6	0	0	0	0	0	0	0	0	1	0	0	0	1	0	0	25	187	57	37	55	16	19	6	410
Station WC 1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	3	0	0	0	0	0	0	0	3
Station WC 2	103	86	80	58	38	49	74	131	184	234	312	396	432	480	525	476	476	484	418	340	299	256	233	151	6315
Station WC 3	100	66	70	70	38	44	150	336	498	557	607	504	473	452	492	487	459	408	369	364	344	261	175	115	7439
Total	**215**	**155**	**155**	**133**	**78**	**94**	**229**	**510**	**736**	**861**	**988**	**966**	**966**	**989**	**1080**	**1032**	**1033**	**1149**	**896**	**796**	**722**	**551**	**445**	**284**	**15063**

Initial Station Total Calls

Wasatch County Sheriff
1361 South Highway 40
Heber City, 84032 County: Wasatch

Report Date: 09/13/2016 16:47:54
Report Date From: 09/01/2015
Report Date To: 08/31/2016
By Calendar Year

Year: 2016
Agency Affiliation Sheriff

Hour	00:00	01:00	02:00	03:00	04:00	05:00	06:00	07:00	08:00	09:00	10:00	11:00	12:00	13:00	14:00	15:00	16:00	17:00	18:00	19:00	20:00	21:00	22:00	23:00	Total
Station Not Available	19	11	16	10	5	11	15	63	102	166	104	104	121	116	133	133	130	103	76	85	40	44	25	31	1663
Station VoiceMail	6	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	223	106	44	28	41	12	6	467
Station WC 1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Station WC 2	210	182	150	137	91	108	129	127	225	249	510	779	910	914	981	1033	1067	872	832	696	609	594	434	290	12129
Station WC 3	229	182	158	100	82	114	290	588	1085	1302	1150	1059	882	884	919	859	799	827	815	698	664	617	444	326	15073
Total	**464**	**375**	**324**	**247**	**178**	**233**	**434**	**778**	**1412**	**1717**	**1764**	**1942**	**1913**	**1914**	**2033**	**2025**	**1997**	**2025**	**1829**	**1523**	**1341**	**1296**	**915**	**653**	**29332**

Calls By Circuit

Wasatch County Sheriff
1361 South Highway 40
Heber City, 84032 County: Wasatch

Report Date: 09/13/2016 16:47:54
Report Date From: 09/01/2015
Report Date To: 08/31/2016
By Calendar Year

Year: 2015
Agency Affiliation Sheriff

	Wasatch Admin Group - 3					Wasatch 911			Wasatch Admin Group -1			Wasatch Admin Group -2		Wasatch Admin Group -3		Wasatch County Admin Outbound	Wasatch W911
	1	**2**	**3**	**4**	**5**	**1**	**2**	**3**	**1411**	**1412**	**7498**	**3581**	**3582**	**6542325**	**6542489**		**1**
September 2015	0	0	0	0	0	70	82	0	2460	309	41	43	268	2	0	0	195
October 2015	0	0	0	0	0	78	76	0	2520	270	24	35	329	0	0	0	153
November 2015	0	0	0	0	0	58	54	0	2407	286	33	21	204	0	0	0	123
December 2015	0	0	0	0	0	67	66	0	2272	266	19	29	181	1	0	0	150
Total	**0**	**0**	**0**	**0**	**0**	**273**	**278**	**0**	**9659**	**1131**	**117**	**128**	**982**	**3**	**0**	**0**	**621**

	Wasatch W911				
	2	**3**	**4**	**5**	**Total**
September 2015	194	198	201	0	**4063**
October 2015	155	156	152	0	**3948**
November 2015	125	122	123	0	**3556**
December 2015	148	148	148	0	**3495**
Total	**622**	**624**	**624**	**0**	**15062**

Calls By Circuit

Wasatch County Sheriff
1361 South Highway 40
Heber City, 84032 County: Wasatch

Report Date: 09/13/2016 16:47:54
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Report Date To: 08/31/2016
By Calendar Year

Year: 2016
Agency Affiliation Sheriff

	Wasatch Admin Group - 3					Wasatch 911			Wasatch Admin Group -1			Wasatch Admin Group -2		Wasatch Admin Group -3		Wasatch County Admin Outbound	Wasatch W911
	1	2	3	4	5	1	2	3	1411	1412	7498	3581	3582	6542325	6542489		1
January 2016	0	0	0	0	0	57	59	0	2198	237	23	21	208	0	1	0	165
February 2016	0	0	0	0	0	46	45	0	2203	236	32	16	180	2	0	0	122
March 2016	0	0	0	0	0	41	43	0	2151	222	21	33	254	0	0	0	106
April 2016	0	0	0	0	0	49	49	0	2212	251	16	31	246	0	0	0	118
May 2016	0	0	0	0	0	46	47	0	2356	268	33	34	260	0	0	0	149
June 2016	0	0	0	0	0	51	52	0	2557	332	30	27	229	1	0	0	182
July 2016	0	0	0	0	0	61	58	0	2767	410	41	23	235	0	0	0	210
August 2016	0	0	0	0	0	46	46	0	2524	322	41	26	262	0	0	0	191
Total	**0**	**0**	**0**	**0**	**0**	**397**	**399**	**0**	**18968**	**2278**	**237**	**211**	**1874**	**3**	**1**	**0**	**1243**

	Wasatch W911				
	2	**3**	**4**	**5**	**Total**
January 2016	164	167	163	0	**3463**
February 2016	123	121	120	0	**3246**
March 2016	105	106	105	0	**3187**
April 2016	118	118	119	0	**3327**
May 2016	148	150	152	0	**3643**
June 2016	185	185	183	0	**4014**
July 2016	209	208	206	0	**4428**
August 2016	189	190	187	0	**4024**
Total	**1241**	**1245**	**1235**	**0**	**29332**

Circuit Utilization

Wasatch County Sheriff
1361 South Highway 40
Heber City, 84032 County: Wasatch

Report Date: 09/13/2016 16:47:54
Report Date From: 09/01/2015
Report Date To: 08/31/2016
By Calendar Year

Year: 2015
Agency Affiliation Sheriff

Trunk	Circuits Busy	Busy
Wasatch Admin Group - 3	No Calls Received	N/A %
	Total circuits: 5	
Wasatch 911	1	0.371879 %
	2	0.000806 %
	Total circuits: 3	
Wasatch Admin Group -1	1	7.522778 %
	2	0.440261 %
	3	0.027626 %
	Total circuits: 3	
Wasatch Admin Group -2	1	0.358730 %
	2	0.000161 %
	Total circuits: 2	
Wasatch Admin Group -3	No Calls Received	N/A %
	Total circuits: 2	
Wasatch County Admin Outbound	No Calls Received	N/A %
	Total circuits: 1	
Wasatch W911	1	1.779590 %
	2	0.056722 %
	3	0.007675 %
	4	0.000285 %
	Total circuits: 5	

Circuit Utilization

Wasatch County Sheriff
1361 South Highway 40
Heber City, 84032 County: Wasatch

Report Date: 09/13/2016 16:47:54
Report Date From: 09/01/2015
Report Date To: 08/31/2016
By Calendar Year

Year: 2016
Agency Affiliation Sheriff

Trunk	Circuits Busy	Busy
Wasatch Admin Group - 3	No Calls Received	N/A %
	Total circuits: 5	
Wasatch 911	1	0.327371 %
	2	0.001888 %
	Total circuits: 3	
Wasatch Admin Group -1	1	7.673739 %
	2	0.465211 %
	3	0.030728 %
	Total circuits: 3	
Wasatch Admin Group -2	1	0.312775 %
	2	0.001750 %
	Total circuits: 2	
Wasatch Admin Group -3	No Calls Received	N/A %
	Total circuits: 2	
Wasatch County Admin Outbound	No Calls Received	N/A %
	Total circuits: 1	
Wasatch W911	1	1.998520 %
	2	0.071323 %
	3	0.007096 %
	4	0.001119 %
	Total circuits: 5	