



Grant Application



4.0 Current Status of 911 Service

Previous Grant/s Awarded: (date and amount of award, disposition i.e. completed, abandoned, balance remaining of previous grant, etc.)

Amount received \$141,208.91 May of 2011, 70% of equipment purchase price (\$171,842.02) and three years maintenance (\$29,884.98)

Current 911 Revenue (annual): \$0

Current 911 Fund Balance: \$0

Current 911 Expenditures: \$35,927.94

- Equipment lease/purchase (annual): \$26,248.84 (software upgrade for year four and five--expire March 2016)
- Equipment Maintenance (annual): \$9,679.10 (maintenance for year four and five--expire March 2016)
- Network and Data Base: (if multiple companies, list each separately by name and amount.)
 - Telephone Company 1 (annual): \$
 - Telephone Company 2 (annual): \$
 - Telephone Company 3 (annual): \$
- Other (annual): \$

5.0 Proposed Project and Rationale

List the goals and objectives of this grant application:

- The goal of this grant is to purchase the Viper phone system which will allow us to join the multi-node dispatch group. We would very much like to be part of this group for a number of reasons, some of which are listed below in the goals and objectives. In addition to those, the University of Utah is a very large target for nefarious activity. We are statistically much more likely to have a major event on campus than many other locations throughout the state. The mere fact we host numerous mass gatherings on campus, have a full service hospital, house a working nuclear reactor and host a mental health institution elevates our level of vulnerability. If we should have one of these events on campus, our current resources would be overwhelmed immediately.

Describe the proposed project time line:

Our timeline is only contingent on the installation, training and implementation of the vendor. We are ready to go with our portion of the funds immediately.



Grant Application



Describe how this project will further the goals and objectives of the PSAP:

1. Allow us to join the multi node dispatch program.
2. Allow us to have a backup center on demand.
3. Enable us to better serve our community in a time of crisis.
4. Allow us to serve a population that embraces technology more so than others and may use text to 911 more frequently.
5. Allow us the ability to serve our deaf or hard of hearing community.
6. Provides us the ability to geo fence areas during special events to route 911 calls to our dispatch center.



Grant Application



Additional Information

The Utah 911 Advisory Committee requests that you submit the following additional information with this grant application:

- ECaTs Reports – Please attach to this grant application the following reports (based on 911 calls for the last 12 months):
 - Annual Call Summary Report (911 only)
 - Top 20 Busiest Hours Report
 - Initial Station Total Calls Report
 - Trunk Usage
 - Circuit Utilization Report
 - Trunk Group Utilization Report

- PSAP Information:
 - Staffing:
 - Current FTEs: 8
 - Pending or Planned Increase to FTEs: 0
 - Part-Time staff: 2
 - List your authorized maximum and minimum staffing levels:
 MAXIMUM: 2 MINIMUM: 1

 - Consoles:
 - Existing fixed Call Taking capable consoles: 2
 - If this application includes a request to increase number of consoles, please indicate how many:

 - Backup Center:
 - Do you have a Backup Center? YES **NO**
 - If yes, list your existing fixed call taking capable consoles:

- PSAP Equipment:

Please provide any additional information concerning your PSAP equipment that may be related to this grant application:

Please note that based on the information included in this grant application you may be required to provide additional justification.



Grant Application



Terms and Conditions

By signing the application below, the PSAP agrees to the following terms and conditions:

1. The PSAP agrees to comply with all:
 - a. requirements in Title 63H, Chapter 7a, Part 3; and Title 69, Chapter 2 of the Utah Code;
 - b. applicable rules and policies regarding the expenditure of grant funds; and
 - c. State of Utah purchasing and procurement requirements.
2. The PSAP assumes all responsibility for implementation of the above-described project, including the procurement of goods and services.
3. Upon request, the PSAP agrees to report to the Utah Communications Authority regarding the status of the project.
4. If the PSAP has not submitted an invoice for reimbursement of project costs, along with supporting documentation, to the Utah Communications Authority within one year from the date the grant was awarded, the grant may be terminated and all funds will be de-obligated.
5. The PSAP agrees that the grant shall only be used for the purposes specified herein. Any equipment acquired with money from the grant and not used for the purpose identified herein shall within 30 days of its non-compliant use revert back to the Utah Communications Authority with no encumbrance thereupon by the PSAP, save the local share actually contributed by the PSAP.
6. Where the PSAP and its partnering agencies maintain digital mapping (GIS) data resources depicting streets and their address ranges, address point, and common place points, this GIS data will be stored and maintained in a manner that is compatible with statewide standards stewarded by AGRC. The PSAP agrees to work with AGRC to ensure that these GIS data resources are kept current for regional and statewide applications including: address locators, route/milepost locators, place/name locators and base map services. The PSAP shall refer any questions or issues regarding the use of GIS, GPS, and other mapping technologies to the AGRC.
7. Breaches of any of the terms or conditions of the Grant Application and Agreement may result in de-obligation of funds and/or imposition liquidated damages against the PSAP.
8. The PSAP agrees to participate in the statewide 911 data management system (ECaTS) sponsored by the Utah Communications Authority.
9. The PSAP acknowledges that the Utah Communications Authority cannot contract for the payment of funds not yet appropriated by the Utah State Legislature. If funding to the 911 fund is reduced or not provided, the Utah Communications Authority may terminate this contract or proportionately reduce the amount obligated under the grant upon 30 days written notice. If funds are not appropriated or are reduced, the Utah Communications Authority will reimburse the PSAP for products delivered or services performed through the date of cancellation or reduction, and the Utah Communications Authority will not be liable for any future commitments, penalties, or liquidated damages.



Grant Application



- 10. In situations where a project is completed and there are unspent grant funds left over, those funds shall be automatically de-obligated within one year of the approval of the original grant.
- 11. In cases of extenuating circumstances, a PSAP may request, in writing, an extension to the de-obligation rule.
- 12. Where applicable, PSAPs shall provide evidence from the Bureau of Emergency Medical Services (BEMS) that they are a Designated Emergency Medical Dispatch Center.

Authorized PSAP Signature _____ Date: _____

RECOMMENDATION FOR APPROVAL

Program Manager, 911 Division:

Eric N. Parry, ENP

Date _____

911 Advisory Committee Chair Signature:

Justin Grenier

Date _____

APPROVAL

By the signature below, the Utah Communications Authority hereby agrees to provide the funds described herein to the PSAP from the Unified Statewide 911 Emergency Service Account established in Section 63H-7a-304.

Utah Communications Authority Signature:

_____ Date _____



University of Utah Greater Wasatch Multi-node Quote

This solution includes the following:

- Host A is VECC, Host B is Weber
- 2 Call Taking Positions w/A9C Workstations
- 4 23" Monitors
- Mapflex Mapping
- Power MIS for call statistics
- Text-2-9-1-1 and Text-2-9-1-1 Monthly Fees
- Power 911 Call Taker Training
- Implementation
- 5-year Intrado Support and Maintenance

Greater Wasatch Multi-Node Addition

Positions	PSAP		One-Time Cost
2	University of Utah		\$139,937.25
		Total	\$139,937.25
	Shipping and Handling		\$1,639.72

Customer: University of Utah
Quote #: 4253 Version 2
Project Name: Connection to Greater Wasatch Multi-Node
Created On: 9/29/2015
Expiration Date: 11/28/2015
Account Manager: Max Iwaniec / B4J4
Sales Engineer: Andrew Howlett
Customer Notes: Network Connections to the Greater Wasatch Muti-node are priced Separately.

Catalog Number	Description	Unit Price	Qty	Total Price
LOCATION: University of Utah				
Materials				
912890/BB	Media Kit Prebuilt Building Block	\$ 60.77	1	\$ 60.77
912819/24	Cisco 3750 24 port switch	\$ 3,672.71	2	\$ 7,345.42
911SIP	9-1-1 Ingress via SIP - License per position	\$ 300.80	2	\$ 601.60
912800	VIPER Gateway Shelf	\$ 601.60	2	\$ 1,203.20
912807	4 Foot IT Cabinet	\$ 3,518.12	1	\$ 3,518.12
912811	Application Server License	\$ 604.64	3	\$ 1,813.92
912812	PBX Access License	\$ 391.95	2	\$ 783.90
912813	48V Power Supply and Shelf - VIPER System	\$ 1,060.77	2	\$ 2,121.54
912814	Admin Interface Module (AIM)	\$ 850.75	4	\$ 3,403.00
P10008	License to Connect Non-Intrado Recording Device	\$ 1,212.31	1	\$ 1,212.31
P10040	Span Port Set	\$ 1,060.77	1	\$ 1,060.77
911509	A9-1-1 Call Handling Accessories	\$ 322.07	2	\$ 644.14
911553	A9C HDT (Headset I/F) Module	\$ 322.07	2	\$ 644.14
911554	A9C MTI (Misc Tel I/F) Module	\$ 470.95	2	\$ 941.90
911555	A9C TPR (Third-Party Radio I/F) Module	\$ 531.72	2	\$ 1,063.44
911508	A9C Dual Screen kit	\$ 179.26	2	\$ 358.52
911510-1	A9C Bundle - Dual Core	\$ 2,126.87	2	\$ 4,253.74
914121/1	IWS Workstation - Software and Configuration	\$ 291.04	2	\$ 582.08
913100	Power 911 Client Access License (CAL)	\$ 6,073.72	2	\$ 12,147.44
913152	Power 911 Add-On Recorder for Radio (ITRR)	\$ 364.61	2	\$ 729.22
913202	Power 911 Server Access License	\$ 1,212.31	2	\$ 2,424.62
913152/CD	ITRR Media Kit	\$ 60.77	1	\$ 60.77
920101	Power MIS Concurrent Client Access License (CCAL)	\$ 244.89	1	\$ 244.89
920102	Power MIS Data Access License	\$ 514.70	2	\$ 1,029.40
MF-DMS	MapFlex 9-1-1 Client License	\$ 2,670.74	2	\$ 5,341.48
P10097	23" LED Backlit Monitor	\$ 447.76	4	\$ 1,791.04

914600/3	IWS External Programmable Keypad - 24 Buttons	\$ 143.92	2	\$ 287.84
914962	IWS Server RACK - Type A	\$ 2,849.68	1	\$ 2,849.68
914121/3	IWS Object Server - Underlying Software	\$ 1,490.41	1	\$ 1,490.41
914957	Rocket Port Express Quadcable DB9, PCIe Card	\$ 389.13	1	\$ 389.13
914956	1U Keyboard/LCD/Trackball/8-Port KVM	\$ 1,918.98	1	\$ 1,918.98
600150	Punch Blocks	\$ 159.91	2	\$ 319.82
207-990000-046	25 Pair Amphenol Cable	\$ 159.91	2	\$ 319.82
960103	Network Cabling	\$ 266.52	4	\$ 1,066.08
912810/E	Quad Ethernet Switch WIC	\$ 639.66	2	\$ 1,279.32
912810/R	1921 Integrated Services Router	\$ 1,172.71	2	\$ 2,345.42
912800	VIPER Gateway Shelf	\$ 601.60	1	\$ 601.60
912813	48V Power Supply and Shelf - VIPER System	\$ 1,060.77	1	\$ 1,060.77
912814	Admin Interface Module (AIM)	\$ 850.75	1	\$ 850.75
912819/24	Cisco 3750 24 port switch	\$ 3,672.71	1	\$ 3,672.71
911508	A9C Dual Screen kit	\$ 179.26	1	\$ 179.26
911509	A9-1-1 Call Handling Accessories	\$ 322.07	1	\$ 322.07
911510-1	A9C Bundle - Dual Core	\$ 2,126.87	1	\$ 2,126.87
911553	A9C HDT (Headset I/F) Module	\$ 322.07	1	\$ 322.07
911554	A9C MTI (Misc Tel I/F) Module	\$ 470.95	1	\$ 470.95
911555	A9C TPR (Third-Party Radio I/F) Module	\$ 531.72	1	\$ 531.72
914121/1	IWS Workstation - Software and Configuration	\$ 291.04	1	\$ 291.04
ITXTMRF2	TXT29-1-1 Integrated with Power 911 Monthly recurring fee per PSAP- Target Price (1-4 seats)	\$ 133.26	60	\$ 7,995.60
ITXTOTF2	TXT29-1-1 Integrated with Power 911 One-time-fee per PSAP-Target Price (1-4 seats)	\$ 1,332.62	1	\$ 1,332.62
Support				
950999/SUB1	Software Subscription Service - 1 Year/Position	\$ 1,500.00	10	\$ 15,000.00
950999/PRO1	Software Protection and Remote Technical Support - 1 Year/Position	\$ 600.00	8	\$ 4,800.00
950999/ONS1-1	On-Site Maintenance (1 Year), (per position / per year for 1 to 10 positions)	\$ 3,000.00	10	\$ 30,000.00
Miscellaneous Fees				
DISCOUNT SYST	System Discount	\$ (26,000.00)	1	\$ (26,000.00)
Implementation				
950852	Front Room Equipment Staging - Per Position	\$ 266.52	2	\$ 533.04
950853	Back Room Equipment Staging - Per Cabinet	\$ 1,865.67	1	\$ 1,865.67
	Project Survey	\$ -		\$ -
950100	Project Survey (per Site)	\$ 1,599.15	1	\$ 1,599.15
960575	Living Expense per Day per Person	\$ 213.22	3	\$ 639.66

All ▾

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Misty's Amazon.com Today's Deals Gift Cards Sell Help

Hello, Misty Your Account ▾

Your Prime ▾

Wish List ▾

4 Cart



Misty, get \$80 off instantly upon approval for the Amazon.com Rewards Visa Card.

Current Total: \$ 579.80
Gift Card: - \$ 80.00
Cost After Savings: \$ 499.80

Apply now

Subtotal (4 items): \$579.80

This order contains a gift

Proceed to checkout

or

Sign in to turn on 1-Click ordering.

Estimate your shipping and tax

Order summary

Shipping to: Misty Woods- Salt Lake City

Table with 2 columns: Item description and Price. Includes items (4) \$579.80, shipping & handling FREE, total before tax \$579.80, and estimated order total \$579.80.

Shopping Cart



ViewSonic VA2349S 23-Inch SuperClear IPS LED-Lit LCD Monitor, Full HD 1080p, 20M:1 DCR, DVI/VGA

Price: \$144.95, Quantity: 4, You save: \$72.05 (33%)

Only 6 left in stock (more on the way).

This is a gift Learn more, Delete, Save for later

Subtotal (4 items): \$579.80, Total savings: \$288.20

Saved for later (16 items)



Umbla Document Series 11-Inch-by-14-Inch Frame, Black by Umbla, In Stock

Delete Move to Cart Move to Wish List



Malden Linear Black Picture Frame, 8 inches by 10 inches by Malden International Designs, In Stock, You save: \$15.70 (58%)

We updated this item to the best offer currently available. The price decreased by \$0.09. Learn more, Delete Move to Cart Move to Wish List



Febreze NOTICEables Air Freshener Refills - Linen & Sky - 26 ml - 2 ct - 2 pk by Febreze, In Stock, You save: \$2.49 (11%)

Shipped from: Soap.com (Quidsi Retail, an Amazon company), Delete Move to Cart Move to Wish List



NFL Oakland Raiders 12-Ounce Wine Glass Set by Boelter Brands, In Stock

Delete Move to Cart Move to Wish List

\$14.54, You save: \$5.45 (27%)



Febreze Noticeables A... (679), \$9.49 \$9.47, Add to Cart



Febreze Noticeables A... (679), \$9.49 \$9.47, Add to Cart



Elife 10" Diameter 3... (7), \$9.99, Add to Cart



Gourmet Fries Seasoni... (188), \$9.98, Add to Cart

General Information

University of Utah 9-1-1

1735 E South Campus Dr

Salt Lake City, 84112

County: Salt Lake

Years:

2014 - 2015

Agency Affiliation

Police

Report Date: 10/08/2015 14:33:44

Report Date From: 10/01/2014

Report Date To: 09/30/2015

General Information

9-1-1 Calls Per Day: 1

Non-emergency/Administrative Calls per Day: 109

Call Summary

University of Utah 9-1-1

1735 E South Campus Dr

Salt Lake City, 84112

County: Salt Lake

Report Date: 10/08/2015 14:33:44

Report Date From: 10/01/2014

Report Date To: 09/30/2015

By Calendar Year

Year: 2014

Agency Affiliation: Police

Date	911	911 Abdn	Unparsed 911	Total 911	911 Abdn Percentage	10-Digit Emergency Inbound	10-Digit Emergency Outbound	10-Digit Emergency Abdn	Unparsed 10-Digit Emergency	Total 10-Digit Emergency	Admin Outbound	Admin Inbound	Admin Inbound Abandoned	Unparsed Other	Total Admin	Total All Calls	Average Call Duration
October 2014	28	0	0	28	0.00%	0	0	0	0	0	1025	3678	44	0	4747	4775	70.2
November 2014	18	0	0	18	0.00%	0	0	0	0	0	865	3449	53	0	4367	4385	59.8
December 2014	11	0	0	11	0.00%	0	0	0	0	0	865	4057	108	0	5030	5041	121.5
PSAP Totals	57	0	0	57	0.00%	0	0	0	0	0	2755	11184	205	0	14144	14201	85.2

Call Summary

University of Utah 9-1-1

1735 E South Campus Dr

Salt Lake City, 84112

County: Salt Lake

Report Date: 10/08/2015 14:33:44

Report Date From: 10/01/2014

Report Date To: 09/30/2015

By Calendar Year

Year: 2015

Agency Affiliation: Police

Date	911	911 Abdn	Unparsed 911	Total 911	911 Abdn Percentage	10-Digit Emergency Inbound	10-Digit Emergency Outbound	10-Digit Emergency Abdn	Unparsed 10-Digit Emergency	Total 10-Digit Emergency	Admin Outbound	Admin Inbound	Admin Inbound Abandoned	Unparsed Other	Total Admin	Total All Calls	Average Call Duration
January 2015	17	0	0	17	0.00%	0	0	0	0	0	841	3454	74	0	4369	4386	60.8
February 2015	18	0	0	18	0.00%	0	0	0	0	0	887	3157	87	0	4131	4149	63.6
March 2015	17	2	0	19	10.53%	0	0	0	0	0	899	3197	69	0	4165	4184	65.2
April 2015	16	0	0	16	0.00%	0	0	0	0	0	704	2990	69	0	3763	3779	64.5
May 2015	9	0	0	9	0.00%	0	0	0	0	0	741	2791	67	0	3599	3608	67.1
June 2015	28	0	0	28	0.00%	0	0	0	0	0	838	3102	56	0	3996	4024	67.3
July 2015	12	0	0	12	0.00%	0	0	0	0	0	768	2552	58	2	3380	3392	67.1
August 2015	25	0	0	25	0.00%	0	0	0	0	0	874	2856	52	0	3782	3807	71.4
September 2015	21	0	0	21	0.00%	0	0	0	0	0	998	3433	154	0	4585	4606	68.4
PSAP Totals	163	2	0	165	1.21%	0	0	0	0	0	7550	27532	686	2	35770	35935	66.1

Initial Station Total Calls

University of Utah 9-1-1

1735 E South Campus Dr

Salt Lake City, 84112

County: Salt Lake

Report Date: 10/08/2015 14:33:44

Report Date From: 10/01/2014

Report Date To: 09/30/2015

By Calendar Year

Year: 2014

Agency Affiliation: Police

Hour	00:00	01:00	02:00	03:00	04:00	05:00	06:00	07:00	08:00	09:00	10:00	11:00	12:00	13:00	14:00	15:00	16:00	17:00	18:00	19:00	20:00	21:00	22:00	23:00	Total
Station Not Available	3	14	3	3	5	5	4	2	5	14	16	10	13	9	17	15	22	16	8	7	5	1	3	5	205
Station N	179	180	72	79	96	94	165	173	235	392	435	326	311	369	408	401	348	287	236	194	236	276	268	153	5913
Station S	161	125	136	103	113	78	197	187	287	371	398	300	265	284	373	329	282	263	271	186	190	164	140	125	5328
Total	343	319	211	185	214	177	366	362	527	777	849	636	589	662	798	745	652	566	515	387	431	441	411	283	11446

Initial Station Total Calls

University of Utah 9-1-1

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Agency Affiliation: Police

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Station Not Available	8	11	17	4	7	14	9	23	33	32	38	51	34	62	73	68	47	52	29	21	29	14	8	6	690
Station N	286	236	210	169	228	264	426	415	657	724	926	794	773	933	874	818	937	873	749	554	585	598	452	322	13803
Station S	321	261	292	210	256	227	488	487	731	765	941	831	805	1070	1131	958	740	557	504	438	516	556	463	344	13892
Total	615	508	519	383	491	505	923	925	1421	1521	1905	1676	1612	2065	2078	1844	1724	1482	1282	1013	1130	1168	923	672	28385

Calls By Circuit

University of Utah 9-1-1

1735 E South Campus Dr

Salt Lake City, 84112

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Report Date: 10/08/2015 14:33:44

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Report Date To: 09/30/2015

By Calendar Year

Year: 2014

Agency Affiliation: Police

	581			585		911		Admin - 581	Admin Outbound - ECC		Alarm Unit	E		Operator	Outbound	Plant Ops	SLC PD
	5848	7174	8532	2677	5933	1	2	7944	N	S		1	2				
October 2014	293	5	15	2538	20	14	14	4	0	0	8	654	88	0	0	12	67
November 2014	289	3	24	2246	11	9	9	0	0	0	13	757	93	0	0	7	45
December 2014	942	103	988	529	22	6	5	0	0	0	4	1433	78	0	0	8	34
Total	1524	111	1027	5313	53	29	28	4	0	0	25	2844	259	0	0	27	146

	UMC ER	UMC Oper	
			Total
October 2014	15	3	3750
November 2014	14	0	3520
December 2014	23	1	4176
Total	52	4	11446

Calls By Circuit

University of Utah 9-1-1

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	581			585		911		Admin - 581	Admin Outbound - ECC	Alarm Unit	E		Operator	Outbound	Plant Ops	SLC PD	
	5848	7174	8532	2677	5933	1	2	7944	N		S	1					2
January 2015	801	11	87	1723	6	9	8	2	0	0	6	743	95	0	0	10	29
February 2015	251	5	18	2014	3	9	9	0	0	0	2	814	57	0	0	14	48
March 2015	242	6	23	2162	7	9	10	0	0	0	6	664	56	0	0	7	68
April 2015	227	2	16	2150	13	8	8	0	0	0	0	527	27	0	0	5	61
May 2015	208	4	22	2085	14	5	4	2	0	0	0	407	28	0	0	6	57
June 2015	191	3	13	2116	21	14	14	0	0	0	0	637	61	0	0	8	91
July 2015	196	4	17	1842	3	7	5	0	0	0	0	437	38	0	0	8	48
August 2015	229	0	30	2128	7	12	13	1	0	0	0	350	66	0	0	9	66
September 2015	537	11	85	2256	19	11	10	4	0	0	1	109	453	0	0	5	80
Total	2882	46	311	18476	93	84	81	9	0	0	15	4688	881	0	0	72	548

	UMC ER	UMC Oper	
			Total
January 2015	13	2	3545
February 2015	16	2	3262
March 2015	24	1	3285
April 2015	30	1	3075
May 2015	25	0	2867
June 2015	17	0	3186
July 2015	17	0	2622
August 2015	21	1	2933
September 2015	26	1	3608
Total	189	8	28383

Circuit Utilization

University of Utah 9-1-1

1735 E South Campus Dr

Salt Lake City, 84112

County: Salt Lake

Year: 2014

Agency Affiliation: Police

Report Date: 10/08/2015 14:33:44

Report Date From: 10/01/2014

Report Date To: 09/30/2015

By Calendar Year

Trunk	Circuits Busy	Busy
581	1	2.289427 %
	2	0.106444 %
	3	0.002667 %
	Total circuits: 3	
585	1	4.877491 %
	2	0.000214 %
	Total circuits: 2	
911	1	0.151067 %
	2	0.011524 %
	Total circuits: 2	
Admin - 581	1	0.003824 %
	Total circuits: 1	
Admin Outbound - ECC	No Calls Received	N/A %
	Total circuits: 2	
Alarm Unit	1	0.025073 %
	Total circuits: 1	
E	1	1.287352 %
	2	0.012128 %
	Total circuits: 2	
Operator	No Calls Received	N/A %
	Total circuits: 1	
Plant Ops	1	0.024771 %
	Total circuits: 1	
SLC PD	1	0.120081 %
	Total circuits: 1	
UMC ER	1	0.015927 %
	Total circuits: 1	
UMC Oper	1	0.001510 %
	Total circuits: 1	

Circuit Utilization

University of Utah 9-1-1

1735 E South Campus Dr

Salt Lake City, 84112

County: Salt Lake

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Report Date: 10/08/2015 14:33:44

Report Date From: 10/01/2014

Report Date To: 09/30/2015

By Calendar Year

Trunk	Circuits Busy	Busy
581	1	1.091410 %
	2	0.073845 %
	3	0.004396 %
	Total circuits: 3	
585	1	5.965863 %
	2	0.000928 %
	Total circuits: 2	
911	1	0.172589 %
	2	0.001391 %
	Total circuits: 2	
Admin - 581	1	0.001789 %
	Total circuits: 1	
Admin Outbound - ECC	No Calls Received	N/A %
	Total circuits: 2	
Alarm Unit	1	0.001229 %
	Total circuits: 1	
E	1	0.734504 %
	2	0.011964 %
	Total circuits: 2	
Operator	No Calls Received	N/A %
	Total circuits: 1	
Plant Ops	1	0.013071 %
	Total circuits: 1	
SLC PD	1	0.158306 %
	Total circuits: 1	
UMC ER	1	0.023983 %
	Total circuits: 1	
UMC Oper	1	0.000589 %
	Total circuits: 1	