



Grant Application



Background Information

PSAP INFORMATION:

PSAP Name: **DPS-Uintah Basin Communications** Date of Application: **5/20/2015**
 911 Calls per day: **58** Call Taker Positions: **6**
 Non-emergency/Administrative Calls/day: **266**
 PSAP Contact Person: **Laonna Davis** Email: **laconnadavis@utah.gov**
 Address: **641 E 300 S- Suite 310** Phone: **(435) 789-4222**
 Fax: **(435) 789-5750**
 City: **Vernal** ZIP: **84078**

This PSAP is within a county of the **Third (3) Class – Uintah County**
Fourth (4) Class – Duchesne County
Six (6) Class – Daggett County

Current Status of 911 Service

Previous Grant/s Awarded: (date and amount of award, disposition i.e. completed, abandoned, balance remaining of previous grant, etc.)

October 14, 2009	Grant Request	\$ 368,004.99
	10% Match	\$ 36,801.00
		\$ 331,204.99

Current 911 Revenue (annual): **\$ 475,000**

Current 911 Fund Balance: **\$ 800,000**

Current 911 Expenditures: **\$ 360,000**

- Equipment lease/purchase (annual): \$
- Equipment Maintenance (annual): \$
- Network and Data Base: (if multiple companies, list each separately by name and amount.)
 - Telephone Company 1 (annual): **\$ 117,000** *Strata Networks*
 - Telephone Company 2 (annual): \$
 - Telephone Company 3 (annual): \$
- Other (annual): **\$ 205,875** *Dispatch Contract*



Grant Application



Proposed Project and Rationale

List the goals and objectives of this grant application:

Maintenance on the existing Sentinel Patriot 3.0 CPE system will expire at the end of August 2015. The goal of this grant application is to extend maintenance while a quote on upgrade of existing equipment can be determined. The cost of maintenance is the total cost for the 6th year maintenance. Any unused portion of the 6th year maintenance will be refunded.

Describe the proposed project time line:

8/31/2015 extend maintenance upon grant approval

January 2016 – Submit a grant request to upgrade existing equipment.

Describe how this project will further the goals and objectives of the PSAP:

The future goal will be to submit a grant request to upgrade to the Sentinel Patriot 4.0 CPE system and also connect to the ESI net.



Grant Application



COSTS/COMPONENTS

State the total amount of this project: \$

Describe the Component(s) of this Application:

Component	Description	Cost
Equipment:		\$
Software:		\$
Maintenance:	6 yr. maintenance (includes Century Link & Airbus support)	\$ 35,125.55
Network:		\$
Services:		\$
Other:		\$
	Total:	\$ 35,125.55
	Applicable Grant Match:	
	Total Amount Of This Request:	\$ 35,125.55

Additional Information

The Utah 911 Advisory Committee requests that you submit the following additional information with this grant application:

- ECaTs Reports – Please attach to this grant application the following reports (based on 911 calls for the last 12 months): **(See Attachments)**
 - Annual Call Summary Report (911 only)
 - Top 20 Busiest Hours Report
 - Initial Station Total Calls Report
 - Trunk Usage
 - Circuit Utilization Report
 - Trunk Group Utilization Report
- PSAP Information:
 - Staffing:
 - Current FTEs: **13**
 - Pending or Planned Increase to FTEs: **3**



Grant Application



- Part-Time staff: **4**
- List your authorized maximum and minimum staffing levels:
MAXIMUM: **4** MINIMUM: **2**
- Consoles:
 - Existing fixed Call Taking capable consoles:
 - If this application includes a request to increase number of consoles, please indicate how many:
- Backup Center:
 - Do you have a Backup Center? YES NO **XX**
 - If yes, list your existing fixed call taking capable consoles:
- PSAP Equipment:

Please provide any additional information concerning your PSAP equipment that may be related to this grant application:

Please note that based on the information included in this grant application you may be required to provide additional justification.



Grant Application



Terms and Conditions

By signing the application below, the PSAP agrees to the following terms and conditions:

1. The PSAP agrees to comply with all:
 - a. requirements in Title 63H, Chapter 7a, Part 3; and Title 69, Chapter 2 of the Utah Code;
 - b. applicable rules and policies regarding the expenditure of grant funds; and
 - c. State of Utah purchasing and procurement requirements.
2. The PSAP assumes all responsibility for implementation of the above-described project, including the procurement of goods and services.
3. Upon request, the PSAP agrees to report to the Utah Communications Authority regarding the status of the project.
4. If the PSAP has not submitted an invoice for reimbursement of project costs, along with supporting documentation, to the Utah Communications Authority within one year from the date the grant was awarded, the grant may be terminated and all funds will be de-obligated.
5. The PSAP agrees that the grant shall only be used for the purposes specified herein. Any equipment acquired with money from the grant and not used for the purpose identified herein shall within 30 days of its non-compliant use revert back to the Utah Communications Authority with no encumbrance thereupon by the PSAP, save the local share actually contributed by the PSAP.
6. Where the PSAP and its partnering agencies maintain digital mapping (GIS) data resources depicting streets and their address ranges, address point, and common place points, this GIS data will be stored and maintained in a manner that is compatible with statewide standards stewarded by AGRC. The PSAP agrees to work with AGRC to ensure that these GIS data resources are kept current for regional and statewide applications including: address locators, route/milepost locators, place/name locators and base map services. The PSAP shall refer any questions or issues regarding the use of GIS, GPS, and other mapping technologies to the AGRC.
7. Breaches of any of the terms or conditions of the Grant Application and Agreement may result in de-obligation of funds and/or imposition liquidated damages against the PSAP.
8. The PSAP agrees to participate in the statewide 911 data management system (ECaTS) sponsored by the Utah Communications Authority.
9. The PSAP acknowledges that the Utah Communications Authority cannot contract for the payment of funds not yet appropriated by the Utah State Legislature. If funding to the 911 fund is reduced or not provided, the Utah Communications Authority may terminate this contract or proportionately reduce the amount obligated under the grant upon 30 days written notice. If funds are not appropriated or are reduced, the Utah Communications Authority will reimburse the PSAP for products delivered or services performed through the date of cancellation or reduction, and the Utah Communications Authority will not be liable for any future commitments, penalties, or liquidated damages.



Grant Application



- 10. In situations where a project is completed and there are unspent grant funds left over, those funds shall be automatically de-obligated within one year of the approval of the original grant.
- 11. In cases of extenuating circumstances, a PSAP may request, in writing, an extension to the de-obligation rule.
- 12. Where applicable, PSAPs shall provide evidence from the Bureau of Emergency Medical Services (BEMS) that they are a Designated Emergency Medical Dispatch Center.

Authorized PSAP Signature *Jacouna Davis* Date: 5/20/2015

RECOMMENDATION FOR APPROVAL

911 Program Manager:

Eric N. Parry, ENP

Date _____

911 Committee Chair Signature:

Justin Grenier

Date _____

APPROVAL

By the signature below, the Utah Communications Authority hereby agrees to provide the funds described herein to the PSAP from the Unified Statewide 911 Emergency Service Account established in Section 63H-7a-304.

Utah Communications Authority Signature:

_____ Date _____

**PARTICIPATING ADDENDUM
BETWEEN
Uintah Basin Comm Center
AND
QWEST COMMUNICATIONS COMPANY, LLC D/B/A CENTURYLINK QCC**

The undersigned hereby represents, acknowledges, and agrees as follows:

1. The undersigned represents that it is a government department, institution, agency or political subdivision (i.e., colleges, school districts, counties, cities, etc.) located in the state of Utah ("Eligible Purchaser"); and, as such, it is qualified to purchase CenturyLink Data Communications Services ("Service(s)") pursuant to the terms and conditions of the Qwest Communications Company, LLC d/b/a CenturyLink QCC, State of Utah – Statewide Contract #136401, OMR: N37737/Content ID: 414213, executed on or about June 26, 2013, by and between Qwest Communications Company, LLC d/b/a CenturyLink QCC("CenturyLink") and the State of Utah, Division of Purchasing and General Services, as amended, including its Exhibits and Attachments (hereafter the "Underlying Contract").
2. The undersigned ("Purchaser") is executing this Participating Addendum for the purpose of purchasing Service from CenturyLink pursuant to the CenturyLink Underlying Contract. Purchaser will be subject to all terms and conditions of this Participating Addendum and the Underlying Contract. Purchaser will be responsible for any and all use of Services under this Participating Addendum and the Underlying Contract, including but not limited to responsibility for payment obligations. Purchaser will be CenturyLink's customer of record for the Services provided under this Participating Addendum and the Underlying Contract.
3. **DESCRIPTION OF SERVICES.** CenturyLink will provide to Purchaser the Services as set forth in the Underlying Contract and on the Attachment 1 (if required), Service Locations, attached hereto and incorporated by reference (the "Services"). To the extent Services are tariffed, and where such terms and conditions of the CenturyLink applicable tariffs do not conflict with the Underlying Contract, the provisions of the tariff will apply and, in such cases, references in this Agreement to Service Schedule(s) will instead be deemed to refer to the applicable tariff.
4. **TERM.** This Participating Addendum is effective as of the latest signature date below ("Effective Date"). The Term for Service begins on the date Service is available to Customer, as evidenced by CenturyLink records ("Initial Term") and ends upon expiration of the last-to-expire Service ordered hereunder.
5. **PRIMARY CONTACT.** The primary Purchaser contact individual for this Participating Addendum is as follows:
Laonna Davis, 641 E 300 S, Suite 130, Vernal, Utah 84078, 435-789-4222, laconnadavis@utah.gov
6. This Participating Addendum and the Underlying Contract set forth the entire agreement between the parties and supersede all previous communications, representations or agreements, whether oral or written, with respect to the subject matter hereof. Terms and conditions inconsistent with, contrary or in addition to the terms and conditions of this Participating Addendum and the Underlying Contract will not be added to or incorporated into this Participating Addendum or the Underlying Contract, by any subsequent purchase order or otherwise and any such attempts to add or incorporate such terms and conditions are hereby rejected. The terms and conditions of this Participating Addendum and the Underlying Contract will prevail and govern in the case of any such inconsistent or additional terms.

IN WITNESS WHEREOF, the parties have executed this Participating Addendum as of the date of execution by both parties below.

CUSTOMER: UINTAH BASIN COMM CENTER

**Qwest Communications Company, LLC d/b/a
CenturyLink QCC**

Authorized Signature

Authorized Signature

Name Typed or Printed

Name Typed or Printed

Title

Title

Date

Date

Address for Notices:

Address for Notices:
CenturyLink
1801 California Street, 9th Floor
Denver, Colorado 80202
Attn: Legal Department

**ATTACHMENT ONE TO THE
PARTICIPATING ADDENDUM BETWEEN
Uintah Basin Comm Center
AND
QWEST COMMUNICATIONS COMPANY, LLC D/B/A CENTURYLINK QCC**

**ATTACHMENT 1
CENTURYLINK NEXT GENERATION 9-1-1 SERVICE**

PSAP INFORMATION: Uintah Basin Comm Center

SERVICE LOCATION: 641 E 300 S, Suite 130, Vernal, Utah 84078

BILLING NUMBER: 435-789-4222

General Information

DPS/Uintah Basin Communications

152 E 100 North

Vernal, 84078

County: Uintah

Years:

2014 - 2015

Agency Affiliation

Emergency Communications

Report Date: 05/20/2015 12:47:33

Report Date From: 05/01/2014

Report Date To: 04/30/2015

General Information

9-1-1 Calls Per Day: 58

Non-emergency/Administrative Calls per Day: 266

Call Summary

DPS/Uintah Basin Communications

152 E 100 North

Vernal, 84078

County: Uintah

Report Date: 05/20/2015 12:47:33

Report Date From: 05/01/2014

Report Date To: 04/30/2015

By Calendar Year

Year: 2014

Agency Affiliation: Emergency Communications

Date	911	911 Abdn	Unparsed 911	Total 911	911 Abdn Percentage	10-Digit Emergency Inbound	10-Digit Emergency Outbound	10-Digit Emergency Abdn	Unparsed 10-Digit Emergency	Total 10-Digit Emergency	Admin Outbound	Admin Inbound	Admin Inbound Abandoned	Unparsed Other	Total Admin	Total All Calls	Average Call Duration
May 2014	1723	198	0	1921	10.31%	47	0	0	0	47	2022	8288	30	0	10340	12308	69.9
June 2014	1803	168	0	1971	8.52%	39	0	0	0	39	2528	8234	27	0	10789	12799	74.8
July 2014	2504	188	0	2692	6.98%	57	0	3	0	60	2937	10287	46	0	13270	16022	73.6
August 2014	1929	172	0	2101	8.19%	53	0	1	0	54	2454	8782	46	0	11282	13437	76.3
September 2014	1731	141	0	1872	7.53%	31	0	1	0	32	2220	8091	35	0	10346	12250	78.5
October 2014	1561	186	0	1747	10.65%	27	0	0	0	27	1925	8411	43	0	10379	12153	73.8
November 2014	1378	169	0	1547	10.92%	25	0	0	0	25	1743	6890	37	0	8670	10242	72.8
December 2014	1413	165	0	1578	10.46%	12	0	0	0	12	1986	7076	38	0	9100	10690	76.7
PSAP Totals	14042	1387	0	15429	8.99%	291	0	5	0	296	17815	66059	302	0	84176	99901	74.5

Call Summary

DPS/Uintah Basin Communications

152 E 100 North

Vernal, 84078

County: Uintah

Report Date: 05/20/2015 12:47:33

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Report Date To: 04/30/2015

By Calendar Year

Year: 2015

Agency Affiliation: Emergency Communications

Date	911	911 Abdn	Unparsed 911	Total 911	911 Abdn Percentage	10-Digit Emergency Inbound	10-Digit Emergency Outbound	10-Digit Emergency Abdn	Unparsed 10-Digit Emergency	Total 10-Digit Emergency	Admin Outbound	Admin Inbound	Admin Inbound Abandoned	Unparsed Other	Total Admin	Total All Calls	Average Call Duration
January 2015	1253	218	0	1471	14.82%	3	0	0	0	3	2115	7137	38	0	9290	10764	78.3
February 2015	1066	142	0	1208	11.75%	1	0	0	0	1	1820	7129	26	0	8975	10184	78.7
March 2015	1321	171	0	1492	11.46%	7	0	1	0	8	1899	8088	28	0	10015	11515	78.2
April 2015	1272	155	0	1427	10.86%	13	0	0	0	13	1999	7961	22	0	9982	11422	77.8
PSAP Totals	4912	686	0	5598	12.25%	24	0	1	0	25	7833	30315	114	0	38262	43885	78.2

Initial Station Total Calls

DPS/Uintah Basin Communications

152 E 100 North

Vernal, 84078

County: Uintah

Year: 2014

Agency Affiliation: Emergency Communications

Report Date: 05/20/2015 12:47:33

Report Date From: 05/01/2014

Report Date To: 04/30/2015

By Calendar Year

Hour	00:00	01:00	02:00	03:00	04:00	05:00	06:00	07:00	08:00	09:00	10:00	11:00	12:00	13:00	14:00	15:00	16:00	17:00	18:00	19:00	20:00	21:00	22:00	23:00	Total
Station Not Available	24	24	25	13	16	15	33	71	55	60	78	75	70	84	101	88	85	110	106	74	64	69	50	38	1428
Station 1	293	223	130	102	123	208	524	1009	1047	1309	1295	1326	1122	1118	755	866	1099	1021	1006	936	912	792	640	486	18342
Station 2	182	150	80	47	28	28	13	19	59	66	85	95	122	116	477	547	836	912	883	754	638	586	368	277	7368
Station 3	484	414	356	259	224	249	163	297	866	1100	1155	1209	1359	1404	1853	1925	1727	1592	1340	1183	1058	926	654	527	22324
Station 4	391	314	272	187	151	162	233	519	831	1008	1054	1158	1103	1240	1425	1554	1655	1634	1371	1255	1065	874	686	493	20635
Station 5	1	0	0	0	0	0	0	1	6	9	20	22	33	58	163	151	131	138	124	109	83	93	14	6	1162
Station 6	228	203	169	137	142	196	323	645	915	1027	1100	1256	1332	1197	418	413	121	119	109	89	68	105	289	226	10827
Total	1603	1328	1032	745	684	858	1289	2561	3779	4579	4787	5141	5141	5217	5192	5544	5654	5526	4939	4400	3888	3445	2701	2053	82086

Initial Station Total Calls

DPS/Uintah Basin Communications

152 E 100 North

Vernal, 84078

County: Uintah

Year: 2015

Agency Affiliation: Emergency Communications

Report Date: 05/20/2015 12:47:33

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Report Date To: 04/30/2015

By Calendar Year

Hour	00:00	01:00	02:00	03:00	04:00	05:00	06:00	07:00	08:00	09:00	10:00	11:00	12:00	13:00	14:00	15:00	16:00	17:00	18:00	19:00	20:00	21:00	22:00	23:00	Total
Station Not Available	18	17	12	6	8	7	21	39	23	28	26	44	38	37	46	33	40	39	35	38	32	24	18	27	656
Station 1	151	113	114	61	59	76	262	530	453	501	551	606	589	594	266	283	460	452	406	368	290	253	208	172	7818
Station 2	117	93	58	41	43	40	10	12	23	22	21	22	34	44	234	338	745	652	559	416	387	329	277	214	4731
Station 3	197	139	169	154	100	91	66	112	411	454	568	534	497	539	752	802	639	604	498	451	377	296	246	190	8886
Station 4	135	141	112	98	77	72	65	123	447	542	547	600	526	523	686	803	525	564	521	441	359	290	307	210	8714
Station 5	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Station 6	9	3	9	3	0	33	156	308	503	533	576	583	595	599	356	342	165	134	107	72	82	57	13	9	5247
Total	627	506	474	363	287	319	580	1124	1860	2080	2289	2389	2279	2336	2340	2601	2574	2445	2126	1786	1527	1249	1069	822	36052

Calls By Circuit

DPS/Uintah Basin Communications

152 E 100 North

Vernal, 84078

County: Uintah

Report Date: 05/20/2015 12:47:33

Report Date From: 05/01/2014

Report Date To: 04/30/2015

By Calendar Year

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Agency Affiliation: Emergency Communications

	781 Lines			801 Line	911			CO		Console #1	Console #2	Console #3	Console #6	Outbound	W911		
	781-3154	781-3159	781-4143	965-4605	1	2	3	546	547						1	2	3
May 2014	45	2	0	19	64	64	56	261	329	0	0	0	0	0	348	344	347
June 2014	38	1	0	9	61	61	57	234	320	0	0	0	0	0	362	353	359
July 2014	58	1	1	13	80	83	82	283	454	0	0	0	0	0	494	487	488
August 2014	53	1	0	11	58	63	61	239	323	0	0	0	0	0	384	384	381
September 2014	30	1	1	9	77	78	74	237	279	0	0	0	0	0	331	323	324
October 2014	27	0	0	7	67	68	64	278	327	0	0	0	0	0	306	310	312
November 2014	24	1	0	6	78	93	75	190	283	0	0	0	0	0	264	263	257
December 2014	11	0	1	8	67	70	66	249	270	0	0	0	0	0	271	269	277
Total	286	7	3	82	552	580	535	1971	2585	0	0	0	0	0	2760	2733	2745

	W911		Unknown Admin							Total
	4	5		7894228	7894233	789-4222	789-4223	789-4224	789-4359	
May 2014	347	351	0	1	5	5809	1556	299	39	10286
June 2014	358	360	0	0	12	5753	1536	342	55	10271
July 2014	489	489	0	1	12	6909	2023	525	113	13085
August 2014	381	389	0	0	9	6161	1689	352	44	10983
September 2014	332	333	0	0	6	5642	1524	368	61	10030
October 2014	308	312	0	1	0	5961	1500	336	44	10228
November 2014	262	255	0	0	4	5067	1128	233	16	8499
December 2014	281	277	0	0	5	5099	1221	232	30	8704
Total	2758	2766	0	3	53	46401	12177	2687	402	82086

Calls By Circuit

DPS/Uintah Basin Communications

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	781 Lines			801 Line	911			CO		Console #1	Console #2	Console #3	Console #6	Outbound	W911		
	781-3154	781-3159	781-4143	965-4605	1	2	3	546	547						1	2	3
January 2015	3	0	0	2	64	69	64	233	343	0	0	0	0	0	254	251	250
February 2015	1	0	0	3	58	64	57	180	395	0	0	0	0	0	206	209	204
March 2015	7	0	1	7	60	75	61	264	326	0	0	0	0	0	263	266	260
April 2015	11	0	2	5	71	71	68	241	341	0	0	0	0	0	242	244	243
Total	22	0	3	17	253	279	250	918	1405	0	0	0	0	0	965	970	957

	W911		Unknown Admin							Total
	4	5		7894228	7894233	789-4222	789-4223	789-4224	789-4359	
January 2015	259	260	0	0	2	5141	1189	237	28	8649
February 2015	204	206	0	0	1	4916	1311	310	39	8364
March 2015	253	254	0	0	1	5677	1457	329	55	9616
April 2015	244	244	0	1	9	5639	1410	300	37	9423
Total	960	964	0	1	13	21373	5367	1176	159	36052

Circuit Utilization

DPS/Uintah Basin Communications

152 E 100 North

Vernal, 84078

County: Uintah

Year: 2014

Agency Affiliation: Emergency Communications

Report Date: 05/20/2015 12:47:33

Report Date From: 05/01/2014

Report Date To: 04/30/2015

By Calendar Year

Trunk	Circuits Busy	Busy
781 Lines	1	0.144794 %
	2	0.001247 %
	Total circuits: 3	
801 Line	1	0.053982 %
	Total circuits: 1	
911	1	0.848370 %
	2	0.006061 %
	Total circuits: 3	
CO	1	1.640651 %
	2	0.018405 %
	Total circuits: 2	
Console #1	No Calls Received	N/A %
	Total circuits: 1	
Console #2	No Calls Received	N/A %
	Total circuits: 1	
Console #3	No Calls Received	N/A %
	Total circuits: 1	
Console #6	No Calls Received	N/A %
	Total circuits: 1	
Unknown Admin	1	19.675307 %
	2	3.043859 %
	3	0.431637 %
	4	0.058560 %

Unknown Admin	5	0.001016 %
	Total circuits: 6	
W911	1	4.880593 %
	2	0.217503 %
	3	0.017673 %
	4	0.002315 %
	5	0.000487 %
	Total circuits: 5	

Circuit Utilization

DPS/Uintah Basin Communications

152 E 100 North

Vernal, 84078

County: Uintah

Year:

2015

Agency Affiliation

Emergency Communications

Report Date: 05/20/2015 12:47:33

Report Date From: 05/01/2014

Report Date To: 04/30/2015

By Calendar Year

Trunk	Circuits Busy	Busy
781 Lines	1	0.027537 %
	Total circuits: 3	
801 Line	1	0.013735 %
	Total circuits: 1	
911	1	0.858883 %
	2	0.005160 %
	Total circuits: 3	
CO	1	1.642921 %
	2	0.023650 %
	Total circuits: 2	
Console #1	No Calls Received	N/A %
	Total circuits: 1	
Console #2	No Calls Received	N/A %
	Total circuits: 1	
Console #3	No Calls Received	N/A %
	Total circuits: 1	
Console #6	No Calls Received	N/A %
	Total circuits: 1	
Unknown Admin	1	18.687143 %
	2	2.810523 %
	3	0.359597 %
	4	0.043355 %
	Total circuits: 6	
W911	1	4.347203 %
	2	0.253183 %
	3	0.015017 %
	4	0.001514 %
	5	0.000251 %
	Total circuits: 5	